

Biz AnyWare Capability Statement



biz anyware

Kentgold Holdings Pty Ltd
ABN 30064753304 T/A

Company

Biz AnyWare is an IT consulting firm located in Perth, Western Australia. Established in 1998, Biz AnyWare started life producing specialist desktop and online applications, and creating data-based web sites, but has since also branched into system and network administration for smaller corporations who either do not have their own IT department or require additional IT support.

The business initially specialised in designing and operating data based web applications and programming for online and desktop applications, and has since expanded to offer a wide range of IT services including network administration, system administration and database administration, in addition to the original programming services.

Principals

Chris McMillan

Chris completed his Bachelor of Computer Science from Curtin University in 1997. He joined a major financial company in 1998 where he worked as an Analyst Programmer specialising in developing specialist tools to help with the day to day running of the business. Between 1998 and February 2001 Chris earned two runnerup places for Company Excellence Awards.

Chris has almost 15 years experience in the IT industry and has worked in a range of areas from troubleshooting computer and network problems though to the development of complex systems designed to make tasks easier and more productive.

Ann Bax

Ann completed a Graduate Diploma in Computer Science from Curtin University in 1997 and worked as an analyst/programmer for a major financial company prior to setting up an IT consulting business with Chris McMillan.

Ann is also a qualified metallurgist (B.App.Sc., Grad. Dip. Metall.) and spent fifteen years working in the mining industry in Australia and overseas prior to entering the IT industry.

Consulting Services

We provide:

- Hardware and network requirements analysis
- IT Procurement
 - Servers
 - Software
 - Desktop and notebook machines
 - Printers
 - Network equipment
- Network setup, maintenance and installation
- Network and systems security
- Server deployment and maintenance
 - Complete set up and deployment for small business servers, domain servers, mail servers, file servers
 - Technical support
 - VPN and remote access setup and administration
- Desktop deployment and maintenance
 - Software installation
 - Update checks
 - Software audits
 - Upgrades
- Data backup system requirements, implementation and maintenance
- Support desk
 - Telephone, remote or on-site technical support during business hours
 - Operating system and Microsoft Office application queries
 - Network remote access queries
 - Network printing, scanning and faxing queries
 - Different levels of support available depending on client requirements
 - Emergency/after hours support if required
 - Support agreements available
- Technical support for all Windows server and client operating systems
- Database design and programming
- Systems analysis and integration
- Customised on-line applications

Contact Information

Postal:

Biz AnyWare
PO Box 31
West Perth
WA 6872

Office:

Biz AnyWare
Unit 14, 1329 Hay St
West Perth
WA 6005

Phone: 08 9226 4990

Fax: 08 9463 6091

Email: support@bizanyware.com.au

